

Key Coronavirus WFH Security Considerations



April 2020
Private and Confidential



Kroll | A Division of
DUFF & PHELPS

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Overlooked Cyber Risks Associated with Working Remotely



VULNERABILITIES WITH WIFI NETWORKS AND DEVICES



When working from home...

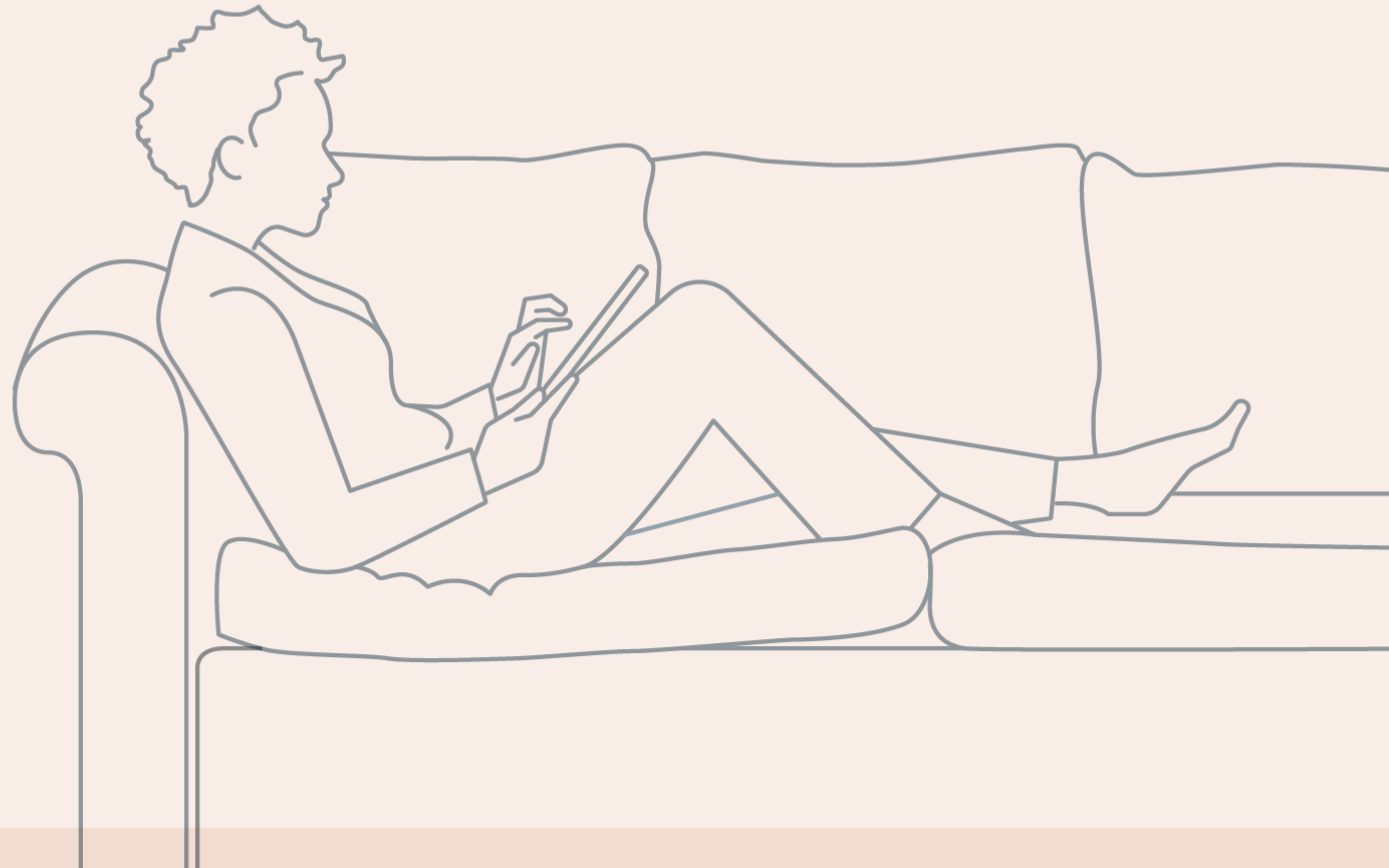
- Establish complex passwords for your home WiFi and change them regularly
- Do not use personal computers on public networks
- Do not use personal or family-shared computers
- Always log off of devices after use
- Do not leave work devices unattended



Be very wary of suspicious emails





Be very wary of suspicious emails and phone calls, especially where you are asked to visit a website, open an attachment or provide credentials.




Phishing Email Example

The above is a protected email from Humana. #1998

 Maria <abuse@humanity.com>
To:  Smith, Jeffrey

Retention Policy Email (11 years)

 If there are problems with how this message is displayed, click here to view it in a web browser.

Expires 4/12/2031

 Reply

 Reply All

 Forward



Maria <abuse@humanity.com>

Greetings,

This payment invoice alert is being sent to you personally by Humana.
Thanks a lot for the recent purchase of (COVID-19) insurance plan.

Kindly click the link down below to see detailed invoice.

[VIEW INVOICE](#)

Kindly click the link down below to see detailed invoice.

[http://theblossomproperty.com/blosom/rhondacollins1961.php?
t=vhvllcaxncbbchigmjaymcaymzoznzo0mc
armdmwma==](http://theblossomproperty.com/blosom/rhondacollins1961.php?t=vhvllcaxncbbchigmjaymcaymzoznzo0mcarmdmwma==)

Click or tap to follow link.



Poll

Pick an option on the screen

2

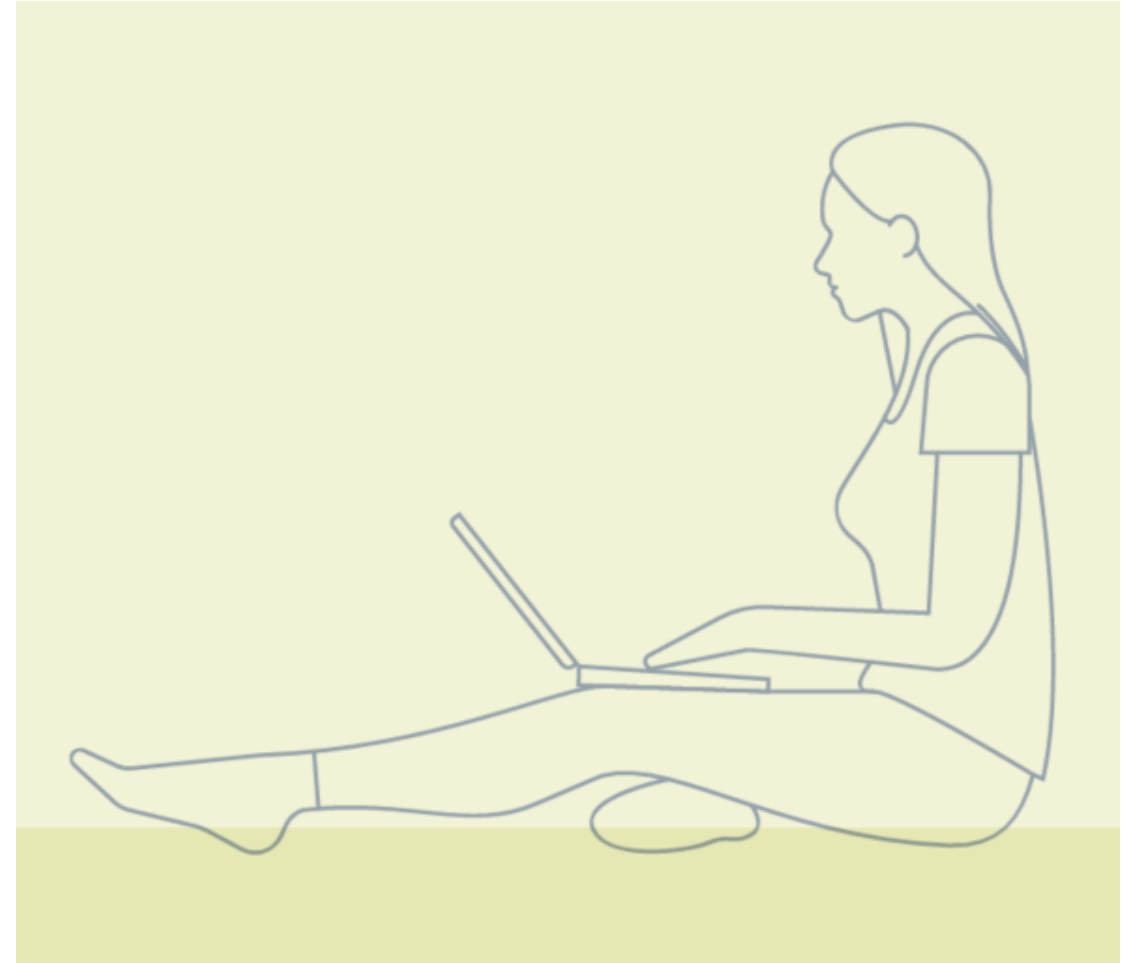
Protecting Your Organization and Employees





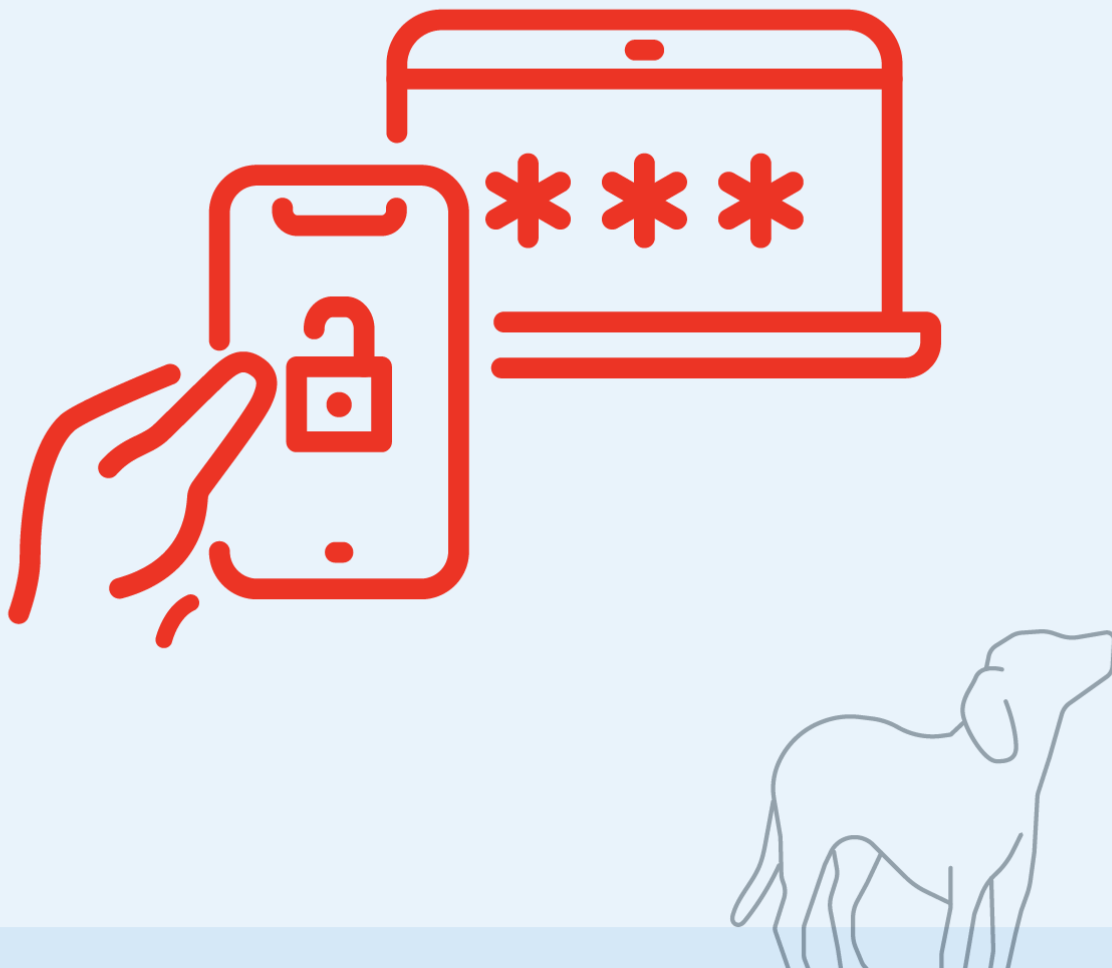
When working from home...

- Do not use personal email accounts or cloud sites to share sensitive data
- Always use company directed VPN to access and share company network-based data
- Do not use insecure remote desktop software



Enable multi-factor authentication (MFA)

MFA strengthens security by requiring a username and password PLUS a one-time code sent to your phone via SMS or an authentication app.

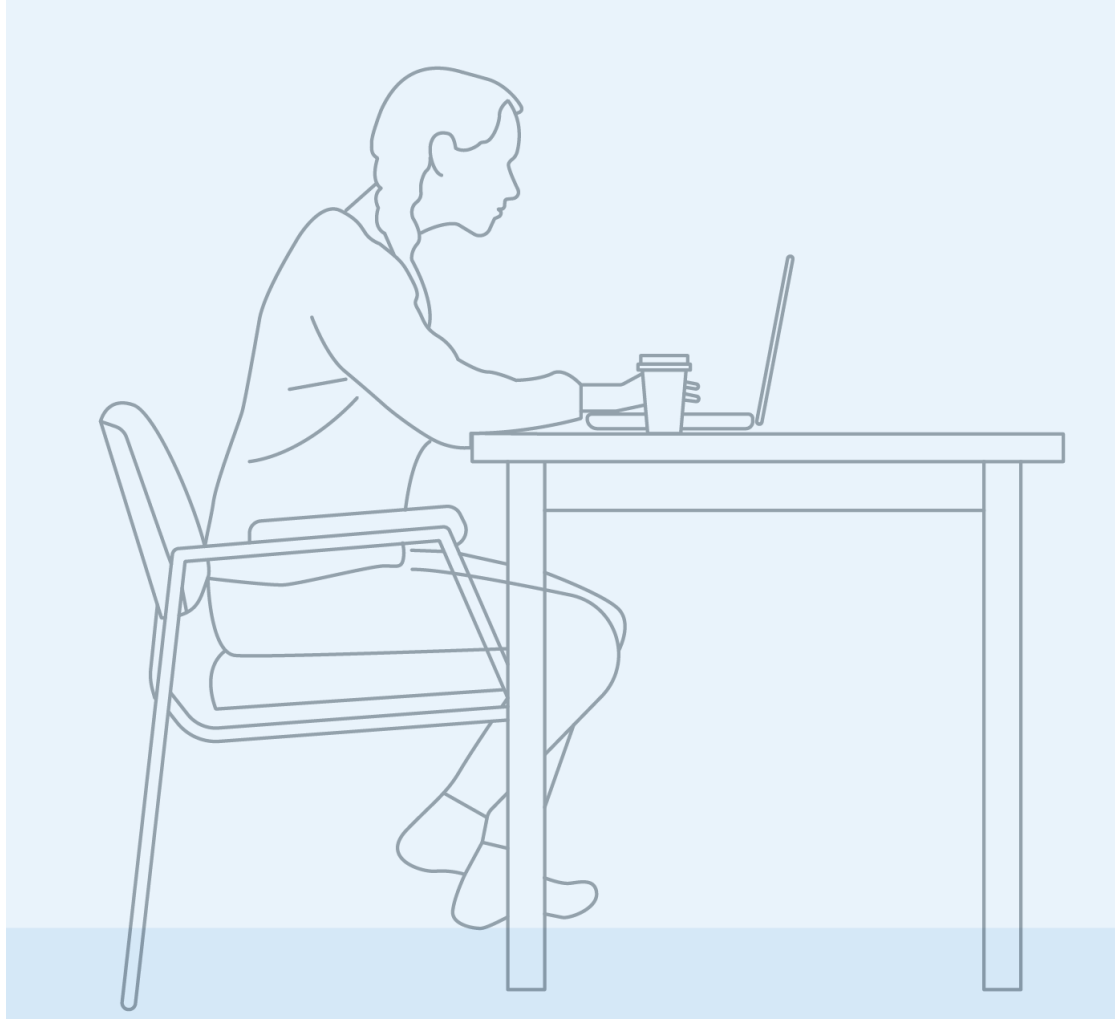




Remain cautious...

- Do not hold sensitive work conversations in public
- Use company-approved video and audio conference lines
- Do not resort to unapproved apps or free communication apps for work-related discussions





Creating an office environment...

- Treat your home office like your corporate office
- Do not leave sensitive documents in plain sight or in printers
- Do not leave sensitive documents in your car
- Use a cross cut shredder and do not recycle sensitive paper at home



Poll

Pick an option on the screen

3

Cyber Insurance and Legal Ramifications

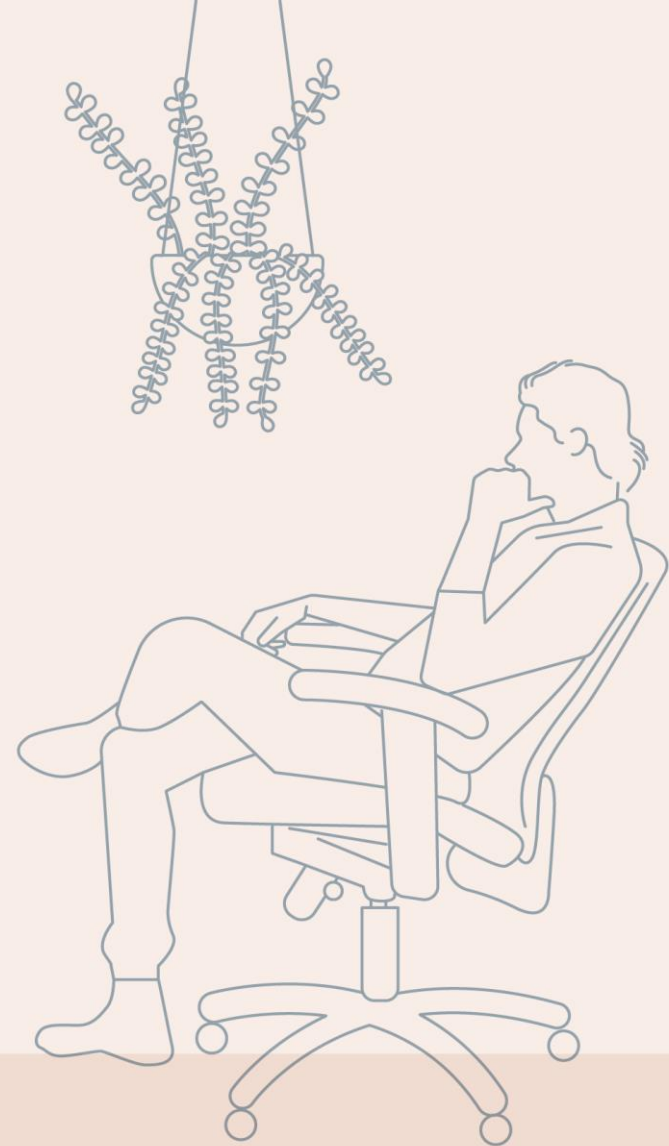


CYBER INSURANCE AND LEGAL RAMIFICATIONS



Questions to ask about your cyber coverage...

- Do I have cyber coverage?
- What does it cover?
- Does it cover incidents occurring at home or on purely personal computers or systems?



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How to Plan to Return to the Office



Q&A



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