

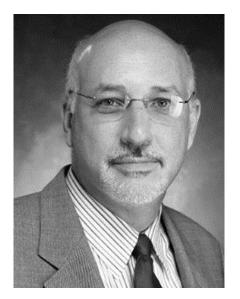
Resumption of Business Operations



Chris Berry, CPP and Jeff Kernohan, CPP May 12, 2020

Proprietary and Confidential

Speakers



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1. Introduction

- Provide general information and guidelines to safeguard personnel, assets and brand reputation during the resumption of business operations process
- Fluid/rapidly changing environment
- Best practices and current/timely specifics



2. Managing the Reopening Process and Coordination With Local Site Management

- Establish a multi-disciplinary team
- Manage the plan centrally
- Involve local site management



3. Developing Plans

- Communication
- Flexibility
- Monitoring processes and protocols
- Reversal plan



4. Coordination With Landlord/Building/Property Management

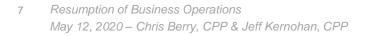
- Is the building ready?
 - Climate control
 - Lobby reception
 - Security
 - Maintenance
 - Housekeeping/janitorial
 - Access control/health screening/PPE requirements
 - Visitors
 - Access control deliveries and pick-ups





5. Testing/Health Screening & Access Control

- Health screening management and staffing
- PPE for health screeners
- Documenting health screening and confidentiality
- Screening methods (thermal imaging/non-contact thermometers)
- Barriers & PPE for screeners
- Secondary screening
- Screening location/logistics





6. Social Distancing & PPE

- Must be operationally practical
- Physical separation of work spaces
- Staggered work shifts
- Common areas
 - Conference rooms
 - Lunch/break rooms
 - Printing/copy areas
- Personal Protective Equipment (supplies, signage, training)



Questions?

- Type your questions in the 'Chat' section of the toolbar
- Contact us at <u>securityriskmanagement@kroll.com</u>
- Visit <u>www.kroll.com</u> for more information about our services

Thank you for joining! We hope you found this session informative.

