

## MNES - HOW TO BENCHMARK AND DOCUMENT FY2020 TRANSFER PRICING REPORT IN THE LIGHT OF NEW TIGHT DEADLINES

**Presenters** 

Becky Nguyen Douglas Fone

DUFF&PHELPS

A KROLL BUSINESS

# About Duff & Phelps, a Kroll business

## **ABOUT DUFF & PHELPS, A KROLL BUSINESS**

For **nearly 100 years**, Duff & Phelps has helped clients make confident decisions in the areas of valuation, real estate, taxation and transfer pricing, disputes, M&A advisory and other corporate transactions.

Kroll is the world's premier provider of services and digital products related to **governance**, **risk and transparency**. We work with clients across diverse sectors in the areas of valuation, expert services, investigations, cyber security, corporate finance, restructuring, legal and business solutions, data analytics and regulatory compliance.

The firm's nearly **5,000 professionals** are located in **30 countries and territories** around the world.

~5,000

TOTAL PROFESSIONALS
GLOBALLY

13,400

CLIENTS INCLUDING
NEARLY

48% of the

**S&P 500** 

THE AMERICAS

2,000+

**PROFESSIONALS** 

EUROPE AND MIDDLE EAST

1,100+

**PROFESSIONALS** 

ASIA PACIFIC

850+

**PROFESSIONALS** 

### ENHANCING VALUE ACROSS A RANGE OF EXPERTISE

Our service areas









## VALUATION ADVISORY

Valuation and consulting for financial reporting, tax, investment and risk management purposes

- Valuation Services
- Alternative Asset Advisory
- Real Estate Advisory
- Tax Services
- · Transfer Pricing
- Fixed Asset Management and Insurance Solutions

## CORPORATE FINANCE

Objective guidance to management teams and stakeholders throughout restructuring, financing and M&A transactions, including independent fairness and solvency opinions

- M&A Advisory
- Fairness and Solvency Opinions
- Transaction Advisory Services
- · ESOP and ERISA Advisory
- Private Equity Financial Sponsors Group
- Distressed M&A and Special Situations
- Private Capital Markets and Debt Advisory

## GOVERNANCE, RISK, INVESTIGATIONS AND DISPUTES

Risk management and mitigation, disputes and other advisory services

- Business Intelligence and Investigations
- Compliance and Regulatory Consulting
- Compliance Risk and Diligence
- Cyber Risk
- Disputes Consulting
- Global Restructuring Advisory
- · Legal Management Consulting
- Security Risk Management

### BUSINESS SERVICES

Complex legal and business solutions through our proprietary technology and team of experts

- · Prime Clerk Restructuring
- Kroll Corporate Actions
- · Lucid Issuer Services
- Lucid Agency and Trustee Services
- Kroll Class Action Administration
- Kroll Mass Tort Administration
- Kroll Notice Media Solutions
- Kroll Business Technology
- · Kroll Agency Cloud

## **OUR EVOLUTION**

In operation for nearly 100 years

Duff & Phe founded ar evolves into diversified financial se firm	nd D	Acquired Corporate Consulting from Stand Poor's	g (CVC)	Taken private by a private equity consortium by The Car Group and Duff & Phemanagement team	led Tyle the	Acquired CounselW expand Co and Regula Consulting Acquired T Solutions technology capability of Manageme Consulting	mpliance atory practice regin to expand solutions of Legal	Duff & Phel acquired by Funds, the private equ  Acquired K and launched Governance Investigation Disputes pr	r Permira global ity firm  roll ed e, Risk, ins and	by investor led by Ston and Furthe Acquired B Services G Walsh, Ver	r Global lackrock Expert roup, Borrelli rus Analytics, panies and
1932	1994	2005	2007	2013	2015	2016	2017	2018	2019	2020	2021
Credit ratings business spun-off			From 2007 to 2012, acquired 14 businesses to expand service offerings  A P		expand glo Valuation A Services p Acquired K Partners a launched Complianc and Regula	American Appraisal to expand global Valuation Advisory Services practice Acquired Kinetic Partners and		Acquired Quantera Global Asia, the leading Asia Pacific transfer pricing firm, to enhance our presence in the region		Acquired Prime Clerk, Forest Partners, Heffler Claims and Zolfo Cooper Asia	

### **OUR LOCATIONS**

Across 30 countries and territories worldwide



#### THE AMERICAS

Addison Houston San Francisco São Paulo Atlanta Los Angeles Austin Mexico City Seattle Bogota Miami Secaucus **Boston** Minneapolis Silicon Valley **Buenos Aires** Morristown St. Louis Toronto Chicago Nashville New York Washington, D.C. **Dallas** Philadelphia Waterbury Denver Ellensburg Westchester Reston

#### **EUROPE AND MIDDLE EAST**

Abu Dhabi Moscow Dublin Agrate Brianza Frankfurt Munich Gibraltar Amsterdam Padua Paris Barcelona Lisbon Bari London Pesaro Berlin Longford Riyadh Bilbao Luxembourg Rome Birmingham Turin Madrid Channel Islands Manchester Zurich Dubai Milan

#### **ASIA PACIFIC**

Mumbai Bangalore Beijing New Delhi Brisbane Shanghai Guangzhou Shenzhen Hanoi Singapore Sydney Hong Kong Hyderabad Taipei Kuala Lumpur Tokyo Melbourne

#### CARIBBEAN

British Virgin Islands Cayman Islands

## STRATEGIC PARTNERS

Athens Jakarta Moscow Seoul

### TRANSFER PRICING SERVICES

Our Transfer Pricing Services are dedicated to offering practical, effective solutions across the full spectrum of transfer pricing and valuation issues any multinational firm may encounter when setting up and maintaining global operations – spanning design and implementation of transfer pricing systems, preparation and maintenance of compliance documentation to support the integrity of the system, through to defense of the system when faced with challenges by global tax authorities.

#### OUR SERVICES

- Global and Country Specific Transfer Pricing Documentation
- OECD Policy Analysis and Implementation
- Transfer Pricing Risk Assessment, Strategic Planning and Due Diligence
- Intercompany Finance Policy Development and Support
- IP Structure Planning, Implementation and Defense
- Global Supply Chain Strategies
- Advance Pricing Agreements (APAs)
- Cost Sharing / Cost Contribution Arrangements
- Intangible Migration Strategies
- Expert Services in Litigation and Audit Support

#### OUR DIFFERENTIATORS

- Globally integrated transfer pricing practice with industry leading tax valuation and transfer pricing capabilities.
- Largest transfer pricing team globally outside the Big 4 accounting firms
- Proven ability to respond quickly to global regulatory changes with distinguished transfer pricing specialists in the Americas, Europe and Asia Pacific.
- Low leverage, partner-led engagements, with a focus on providing high quality practical and strategic transfer pricing advice.
- Complete independence from audit, tax and regulatory restrictions.
- Practical approach with a focus on local nuances and developing defensible global policies.

### **PRESENTERS**



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Douglas is Managing Director in Duff & Phelps' Transfer Pricing practice in Singapore, with extensive transfer pricing experience advising multinational clients throughout South-East Asia and Australia. Prior to this, he was Managing Director and co-founder of Quantera Global; was in the transfer director pricing group PricewaterhouseCoopers (PwC) in Australia, and had worked in the Singapore and Hong Kong offices of PwC dealing with international tax, M&A and transfer pricing issues. He has provided transfer pricing advice to many multinational clients throughout the region, covering design of transfer pricing systems; preparation of Masterfile/local file documentation; negotiation and conclusion of unilateral/bilateral APAs; and successful management of complex transfer pricing audits. Douglas is a UK-qualified Chartered Accountant (ICAEW) and has a Bachelor of Laws (LL.B) from King's College London.

Becky is a Special Advisor in Duff & Phelps' Transfer Pricing practice in Malaysia, with over 12 years of transfer pricing experience across Southeast Asia. Prior to this, she was a director in Crowe's transfer pricing group in Malaysia, and was in the management team at Big Four firms in Malaysia, Singapore and Vietnam, dealing with the international tax and transfer pricing issues for multinational clients in the Asia Pacific region. She is Chief Legal Officer of the Vietnam-Malaysia Business Association and is a leading business mentor for international start-ups under a global accelerator programme organised by MaGIC. Becky holds a Master of Professional Accounting from Australia and a Bachelor of Economics from Vietnam. She is a chartered accountant of CPA Australia and Malaysian Institute of Accountants, and a member of Chartered Tax Institute of Malaysia (CTIM).

### **AGENDA**

### Part 1

**Transfer Pricing Updates in Malaysia** 

### Part 3

Typical operating transfer pricing models

### Part 2

Transfer Pricing Documentation for Financial Year 2020 in light of COVID-19

### Part 4

**Questions & Answers** 

Part 1

**Transfer Pricing Updates in Malaysia** 

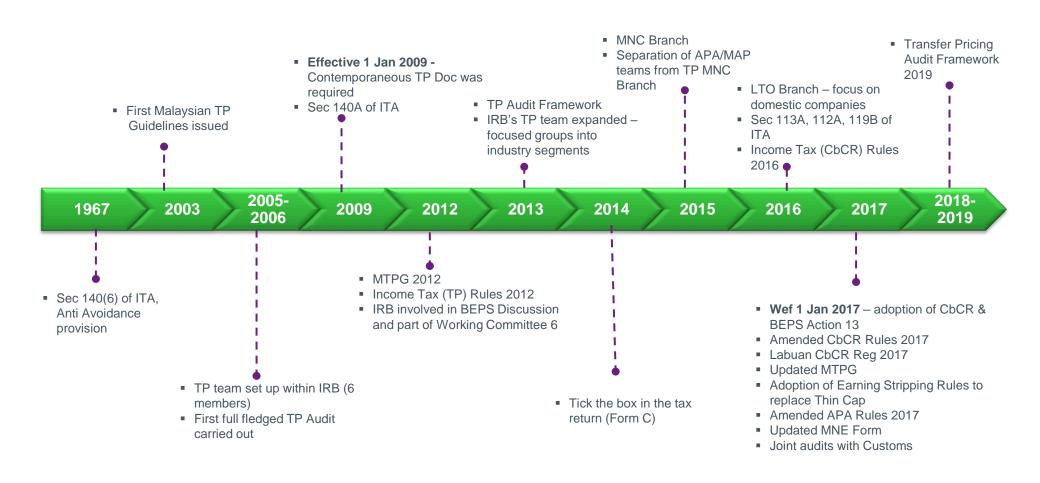
**Presenter** 

Becky Nguyen

## Malaysia Transfer Pricing Laws and Regulations

- Income Tax Act, 1967
  - Section 138C Advance Pricing Arrangement
  - Section 139 Controlled companies
  - Section 140 Power to disregard certain transactions
  - Section 140A Power to substitute the price and disallowance of interest on certain transactions
- Income Tax (Transfer Pricing) Rules 2012
- Updated Malaysia Transfer Pricing Guidelines 2012
- Organization of Economic Co-operative and Development (OECD) Transfer Pricing
   Guidelines

## **Transfer Pricing Evolution in Malaysia**



## **Updated Malaysian TP Guidelines 2012**

- The Malaysian TP Guidelines 2012 have been updated by the IRB w.e.f from 15 July 2017.
- Consistent with the Base
   Erosion and Profit Shifting
   (BEPS) Action Plan 8 10.

Chapter I : Preliminary

**Chapter II : The Arm's Length Principle (updated)** 

Chapter III: Transfer Pricing Methodologies

Chapter IV: Comparability Analysis

Chapter V: Business Restructuring

Chapter VI: Intragroup Services

Chapter VII: Cost Contribution Arrangement

**Chapter VIII: Intangibles (updated)** 

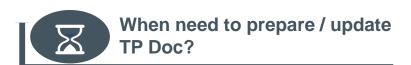
Chapter IX: Intragroup Financing

**Chapter X : Commodity Transactions (New)** 

**Chapter XI : Documentation (updated)** 

## **Updated Malaysia TP Guidelines 2012**

### Chapter XI – Documentation



- changes in shareholding
- · changes in business model and structure
- changes in business activities
- changes in financial/ financing structure
- changes in TP policy
- merger & acquisition
- changes in economic conditions

- Update financial data & review the comparables every year.
- Update TP Doc annually if there is material change
- Update the benchmarking analysis / TP Doc every 3 years if no material change







- Country-by-Country Report
- Master file
- Local file

## Do I need to prepare full / limited TP Documentation?

Gross income > RM25 mil



Related party transactions > RM15 mil

Financial assistance > RM50 mil

**FULL** 

Contemporaneous
TP Documentation is
required

Gross income < RM25 mil



Related party transactions < RM15 mil

Financial assistance < RM50 mil

**LIMITED** 

Contemporaneous
TP Documentation is
required

### Full TP Doc vs. Limited TP Doc

### Full TP Doc

- Organizational structure and group ownership structure
- Nature of the business/industry and market conditions
- Controlled transactions
- Pricing policies
- Financial Analysis
- Comparability, functional and risk analysis
- Selection of the transfer pricing method
- Application of the transfer pricing method
- Supporting documents

### **Limited TP Doc**

- Organizational structure and Group ownership structure
- Controlled transactions
- Pricing policies
- Financial Analysis



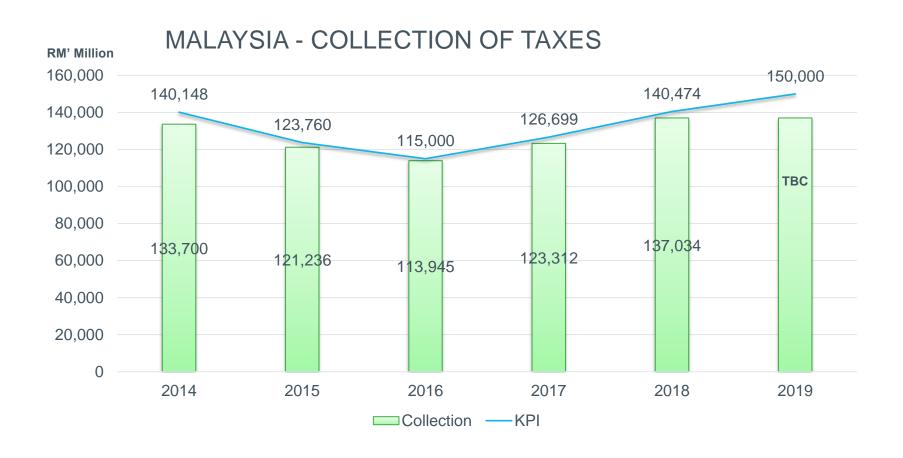
## **Malaysia Documentation – New requirements**

New Penalty and surcharge w.e.f 1 January 2021				
Failure to furnish Transfer Pricing Documentation	RM 20,000 to RM 100,000 or imprisonment			
Transfer pricing adjustment imposed by the IRB	5% surcharge on adjustment amount			

New Deadline - Sub	lew Deadline - Submission of TP Documentation w.e.f 1 January 2021				
Previously	30 days upon request				
New amendment	14 days upon request by the IRBM for audit cases that commence on or after 1 January 2021				

Condition	Penalty rate (Normal case)
Taxpayer did not prepare a TP documentation	50%
Taxpayer prepared TP documentation, but not fully in compliance with requirements of the Guidelines	30%

## **Increased KPI and collection of taxes**



## Increased number and intensity in tax & TP audits

### MALAYSIA – RECORD OF FIELD AND DESK AUDIT



## **TP Audit Triggers by the Inland Revenue Board**



## Part 2

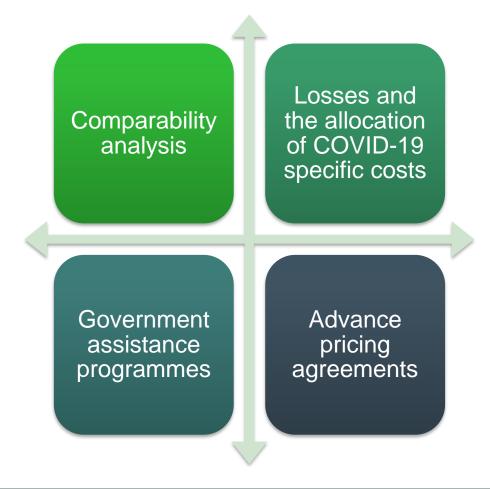
## **Transfer Pricing Documentation for Financial Year 2020 in light of COVID-19**

**Presenter** 

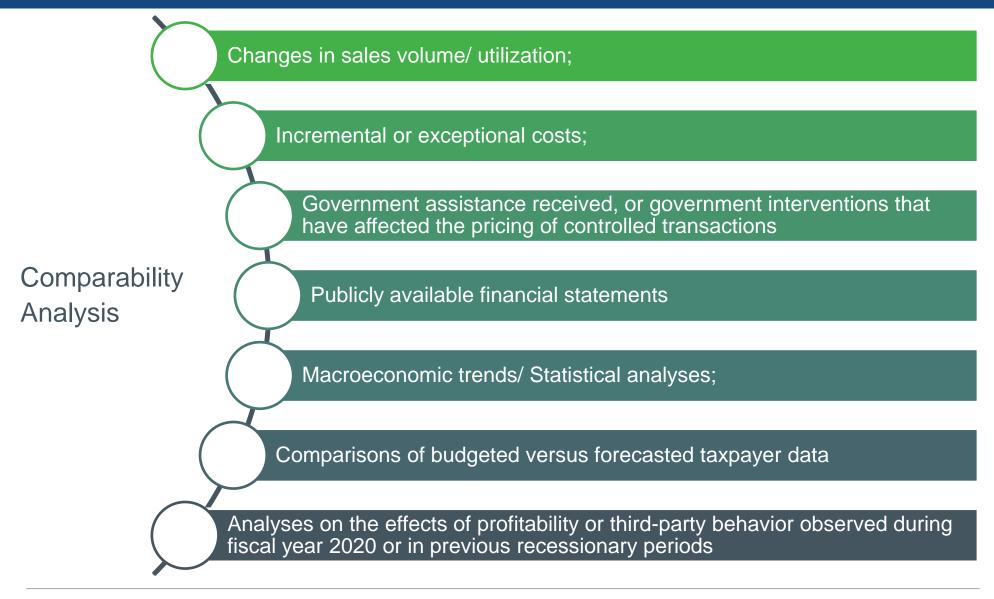
Becky Nguyen

## OECD Guidance on the transfer pricing implications of the COVID-19 pandemic

Practical application of the arm's length principle in **four** priority issues, identified in consultation with Business.



Comparability Analysis



## OECD Guidance Comparability Analysis

### Practical analyses may include:

- 1. An analysis of how sales volumes have changed during COVID-19, and specifically compared to sales generated in pre-COVID years.
- 2. An analysis of the exceptional costs borne by parties to the controlled transactions or by the group as a whole.
- 3. An analysis of the change in the capacity utilization experienced by the company during FY2020, with a view to making an adjustment to the results of the company in order to eliminate the financial impact of COVID-19 on the results of the company for the purposes of comparison of its performance to the comparable companies.
- 4. An analysis of internal budgets and/or forecasts relating to sales, costs and profitability of the company compared to the actual results of the year impacted by COVID-19.

## **OECD Guidance**Comparability Analysis

## What Practical Approaches May Be Available to Address Information Deficiencies, Such as "outcome-testing" Approaches?

- Due to the time lag in availability of the financial data of comparables, there are three potential options for making financial adjustments to compensate for the impact of the COVID-19 pandemic:
  - Adjust the results of the tested party as far as possible to eliminate the impact of COVID-19 for the period in question, likely FY2020, and compare the adjusted results of the tested party to the range of the comparable companies' results which will likely be from a multiple year period before the impact of COVID-19, such as FY2017-2019.
  - Determine the actual impact of COVID-19 on the sales, gross profit and operating expenses of the tested party, and adjust to the same extent the financial data of the comparable companies from the pre-COVID-19 period, such as FY2017-2019. This would likely lead to a lower range against which the tested party's actual performance in FY2020 can be compared for the purposes of determining compliance with the arm's-length principle.
  - Carry out the financial analysis of the tested party and comparables over a longer multiple-year period of review, say five years or more, to even out the relative impact of COVID-19 on FY2020. This more basic approach is not considered the best approach due to the exceptional (once in a century) circumstances of COVID-19

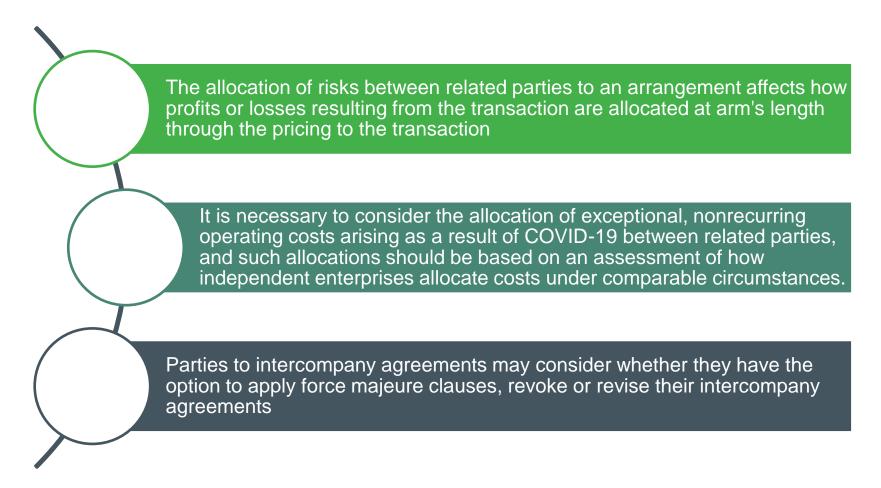
## **OECD Guidance**Comparability Analysis

## What Practical Approaches May Be Available to Address Information Deficiencies, Such as "outcome-testing" Approaches?

Another approach is to look at the impact on company profitability of past pandemics or
economic shocks; however, the economic impact of COVID-19 is unique in many ways and still
evolving in many places. Therefore, observable data from previous and arguably
lesser/different epidemics/pandemics or economic shocks may not be particularly informative.
In addition, the availability of benchmarking data on commercial databases is evolving rapidly
in Asia, so coming up with a suitable set of comparables over an extended period would be
practically difficult.

### Losses and the Allocation of COVID-19 Specific Costs

When considering the allocation of COVID-19 specific costs or losses between associated entities, the OECD emphasized the following:



### Losses and the Allocation of COVID-19 Specific Costs

### Can Loss-making Comparables Be Used?

- Typically, there is a reluctance among Asia Pacific tax authorities to allow the use of loss-making comparables.
- In certain cases, such as in Indonesia, the tax authority can go further to reject any comparable that has made a loss in any one year of the review period, or is lacking data in any one year in the review period.
- Other jurisdictions may allow loss makers but see them only as outliers and expect that at least the lower quartile would be positive.
- Certainly, for practical risk management purposes, taxpayers should try to avoid reliance on loss-making comparables.
- If this is not possible, then taxpayers can use on loss-making comparables and be prepared to argue for their inclusion in later discussions with the relevant tax authority, relying on the commercial reality that independent parties sometimes make losses without ceasing to be a going concern, as well as supportive comments by the OECD on this topic.

## Losses and the Allocation of COVID-19 Specific Costs

Traditionally, IRB may reject loss-making comparable companies on grounds of non-comparability.

			Covid-19 pandemic			
Comparable Analysis Results	FY 2018	FY 2019	FY 2020			
Comparable Co. A	5%	6%	-5%			
Comparable Co. B	4%	3%	-8%	Will IRB accept loss-		
Comparable Co. C	11%	10%	2%	making comparable companies?		
Comparable Co. D	9%	8%	-10%	companies?		
Comparable Co. E	15%	12%	3%			
Upper Quartile	11%	10%	2%			
Median	9%	8%	-5%			
Lower Quartile	5%	6%	-8%	How to support the loss making position of the		
Taxpayer's results	10%	9%	-3%	Company?		
Conclusion (at Medium)	Arm's length	Arm's length	?	_		

### Losses and the Allocation of COVID-19 Specific Costs

### Loss-making comparable companies

#### What is the TP Risk?

- Your company may suffer extremely low profits or make losses in 2020 due to Covide-19. How do you support this financial position from a TP perspective.
- Can you rely on existing set of comparable companies? Companies are comparable if their functional profiles are similar to your company and satisfy independent test.
- Traditionally, IRB may reject lossmaking comparable companies on grounds of non-comparability. Given this, the resulting arm's length range of profits of remaining comparables will be higher.



### **How to Manage TP Risk?**

- Provide qualitative and quantitative analysis on the effects of MCO and Covid-19 on your results.
- Ensure the right comparable companies are in place to support your company's profit or loss position. It is anticipated that third party companies in similar businesses may tend to suffer losses given the overall unfavorable economic conditions.

Losses and the Allocation of COVID-19 Specific Costs

### Special analysis for loss making entities

### **Considerations**

Companies affected by the Covid-19 pandemic should carry out a special factor analysis where all legal, commercial rationales and justifications are in place to establish a defensible position.



### **Key Takeaways**

 A sound transfer pricing position is to be supported by a set of contemporaneous transfer pricing documentation setting out the specific business factors, contractual and financial analysis as evidences of the loss making position.



### **Contractual analysis**

- (i) Review contractual terms,
- (ii) Obligations under the contract,
- (iii) Document the costs incurred.



### Loss factor analysis

- (i) Specific reasons for losses,
- (ii) Financial analysis,
- (iii) Documentation.

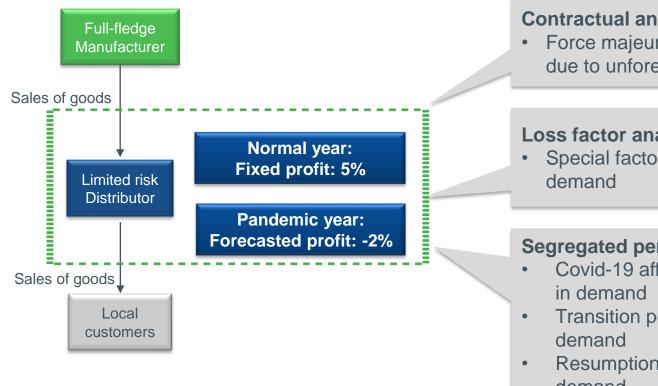


### Segregated period analysis

- (i) Covid-19 affected period,
- (ii) Transition period,
- (iii) Resumption period.

### Losses and the Allocation of COVID-19 Specific Costs

### **Special analysis: An Example**



**Contractual analysis:** 

Force majeure clause: compensation due to unforeseen crisis

### Loss factor analysis:

Special factor: significant drop in

### Segregated period analysis:

- Covid-19 affected period: 100% drop
- Transition period: 50% drop in
- Resumption period: 10% drop in demand

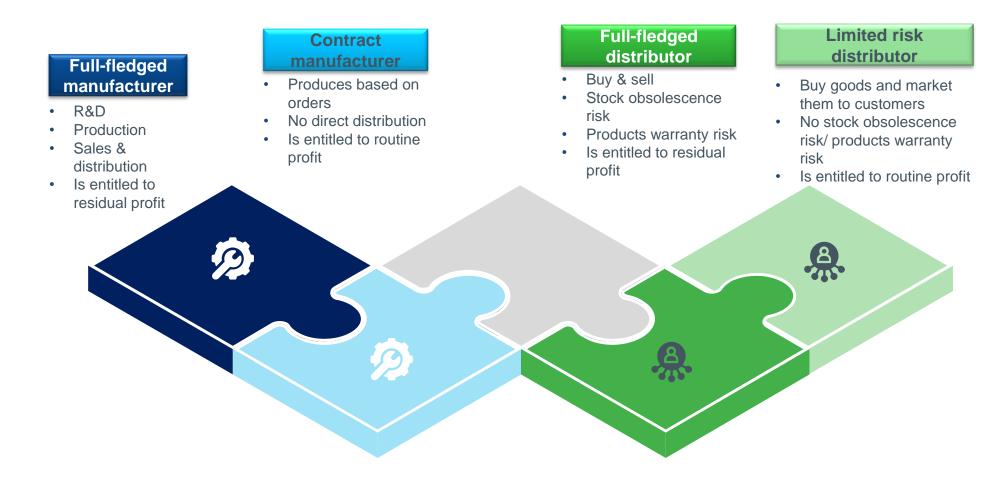
Losses and the Allocation of COVID-19 Specific Costs

### Can Entities Operating Under Limited Risk Arrangements Incur Losses?

- The acceptance of losses for limited risk entities depends on the facts and circumstances of each case and in how such have been documented in previous transfer pricing analyses and intercompany agreements.
- Taxpayers should carry out a detailed review of their related party arrangements
  (including legal agreements, but also conduct of the parties and what independent
  parties would have agreed to in similar circumstances) to determine, with
  appropriate evidence, the degree to which related entities bear risks.
- If it is found that entities are truly no risk in legal form and (more importantly)
  commercial substance, and this can be supported by referring to how independent
  parties would structure their arrangements, then such entities should not incur
  losses.
- However, in the majority of cases, it is likely that related entities will be found to be
  risk bearing at least to some extent and, as such, it is possible that they may incur
  losses, or share in the losses of the value chain. This conclusion can be supported
  by observations of short-term loss-sharing behavior by independent parties
  seeking to keep their global value chains intact during the COVID-19 pandemic.

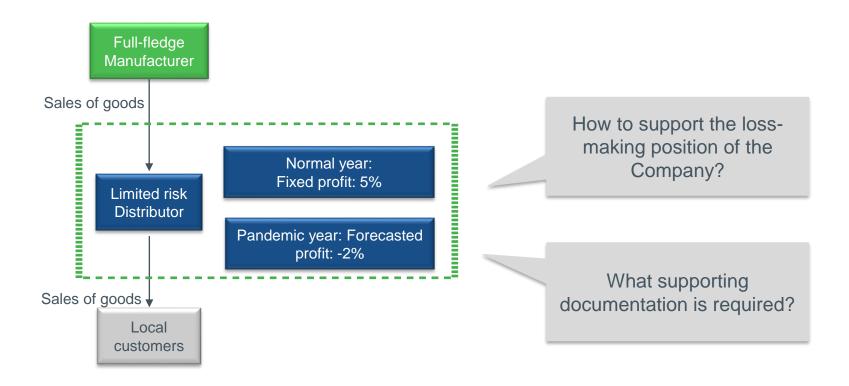
Losses and the Allocation of COVID-19 Specific Costs

### **Limited risk operators: Explanation**



### Losses and the Allocation of COVID-19 Specific Costs

### **Limited risk operators: Example**



### Losses and the Allocation of COVID-19 Specific Costs

### **Limited risk operators**

#### **Considerations**

- Manufacturing, distribution and service operators structured using a limited risk model – limited functional profile and conferred with limited decisionmaking power.
- In the eyes of the IRB, limited risk operators should earn routine profits, notwithstanding the ups and downs of the economy. As such, the IRB may dispute the loss making positions for these limited risk operators.



### **Key Takeaways**

- Companies may choose to continue with the current transfer pricing policy set under the limited risk structure, i.e. earning a targeted routine return.
- Alternatively, companies may wish to review the current transfer pricing policies by seeking for a reduced target margin for the remaining part of the year.
- Either way, it is important to document the treatments adopted that commensurate with the current economic trend, to be defensible during a transfer pricing audit.

Losses and the Allocation of COVID-19 Specific Costs

# Under What Circumstances May Arrangements Be Modified to Address the Consequences of COVID-19?

- Arrangements between related parties can be modified, or rather should be modified, if it can be shown that independent parties would have done so in the same or similar circumstances.
- For example, if an independent distributor would seek discounts on the supply of goods, and an independent supplier would agree to such discounts to ensure the continued survival of the distributor and hence the entire value chain, then such discount could or should be granted between related party suppliers and distributors.

This is driven by the facts and circumstances in each case.

Losses and the Allocation of COVID-19 Specific Costs

# How Should Operational or Exceptional Costs Arising From COVID-19 Be Allocated Between Related Parties?

- Reference should first be made to the legal agreement to ascertain what has been agreed between the parties.
- This can provide guidance but is not determinative, as the real question is what would third parties have agreed to in similar circumstances?

Again, this depends on the facts and circumstances.

### Government Assistance Programs

- Government assistance programs can be monetary or nonmonetary programs where a government or other public authority provides a direct or indirect economic benefit to eligible taxpayers.
- These programs potentially have transfer pricing implications. In their discussion, the OECD covers certain aspects to consider when analyzing the potential impact of government assistance on the pricing of a controlled transaction.
- Further, the OECD notes that it may be necessary to similarly take into account the impact of government assistance on potential comparable companies, but this may be difficult in practice given the lack of public availability of such information for comparable companies.

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### Government Assistance Programs

Does the Receipt of Government Assistance Affect the Price of Controlled Transactions and Allocation of Risk Within Those Transactions? (or Perhaps How Should It)?

- It is expected that the benefit of the payments received will be retained by local entities and should not result in a change to the transfer price.
   For example, in the case of a service provider paid on a cost-plus basis, that cost should be gross cost before the government subsidy.
- As a result, such government assistance would or should have no impact on the pricing of controlled transactions.

### **Advance Pricing Agreement**

# How should taxpayers address difficulties meeting terms of existing APAs?

- For existing APAs, the terms and conditions should be respected, maintained and upheld, unless a condition leading to cancelation or revision to the APA has occurred such as a breach of a critical assumption.
- It is possible that the market or economic conditions due to COVID-19 classify as a breach of critical assumptions, but this should be analyzed on a case by case basis, taking into account the individual circumstances of the taxpayer and commercial environment.

# How should taxpayers proceed with APAs currently under negotiation?

- For APAs currently under negotiation, including those intended to cover fiscal year 2020, the OECD suggests that taxpayers and tax administrations adopt a flexible and corroborative approach to take into account the current economic conditions.
- APAs are intended to provide certainty for all parties involved and can be just as beneficial, if not more so, in times of uncertainty such as the COVID-19 pandemic

### Part 3

Common transfer pricing arrangements and its transfer pricing implications

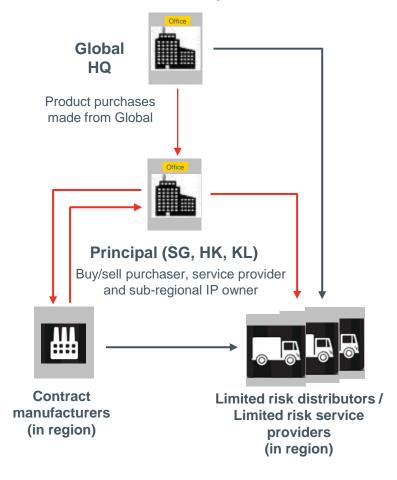
**Presenter** 

Douglas Fone

### Overview of operating models in Asia:

### Transactional Principal model

#### **Transactional Principal model**



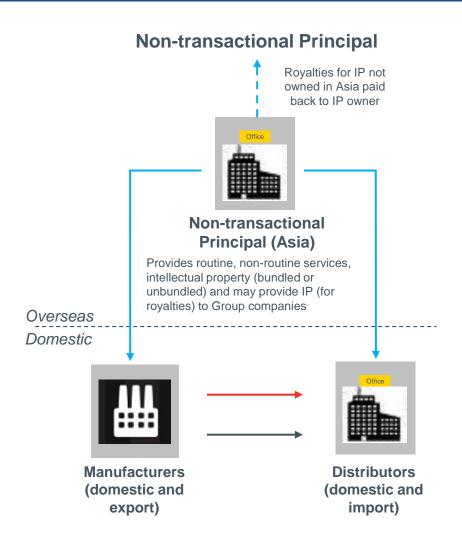
#### **Model description and tax considerations**

- A Principal is implemented in key locations (Singapore, Kuala Lumpur and/or Hong Kong) and functions as a sub-regional HQ
- The Principal books revenue and earns a portion of residual profits for regional coordination
- Distributors are converted to Limited Risk
   Distributors and manufacturers to Contract
   Manufacturers. They operate on a limited risk
   basis and earn limited risk returns
- Intellectual Property can be centralized in the Principal, with contract R&D providers being located in the region



### Overview of operating models in Asia:

Value added services Principal model

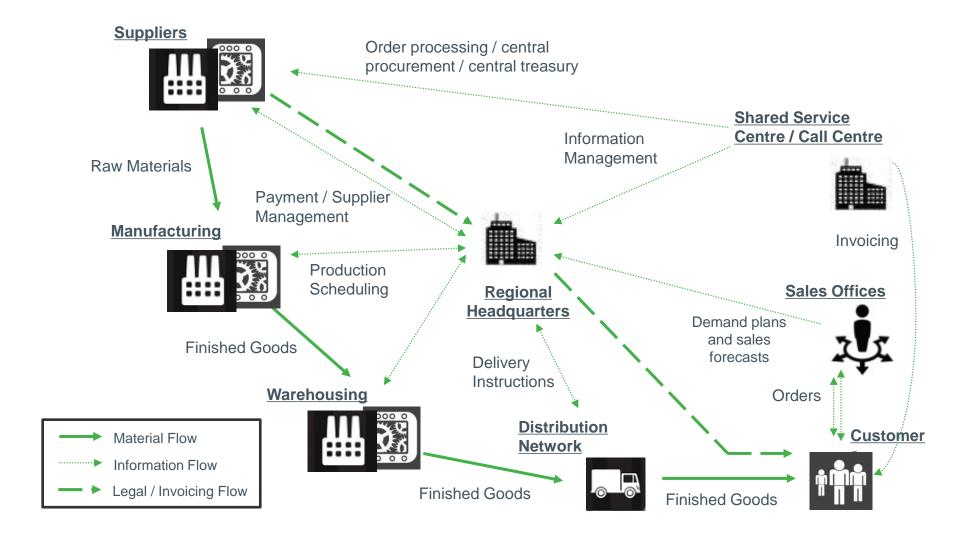


#### **Model description and tax considerations**

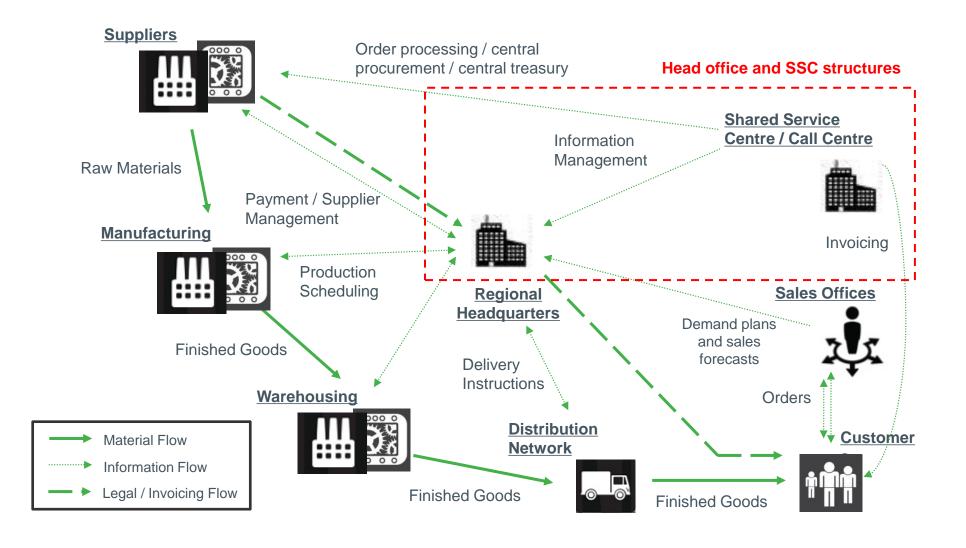
- The Non-transactional (services) Principal provides value-added services and IP to manufacturers and distributors for valuebased service fees and royalties
- The Principal is located in a favorable tax jurisdiction for the company
- Incremental substance added through managing the services and IP transactions may reduce the Effective Tax Rate further
- o Important considerations include:
  - Subpart F ensuring income is not caught as Foreign Base Company Services Income
  - PE and transfer pricing considerations
  - Deductibility of services fees
  - o Indirect tax and customs duty concerns
  - Exchange control issues
  - Withholding tax



# **Typical regional structure**

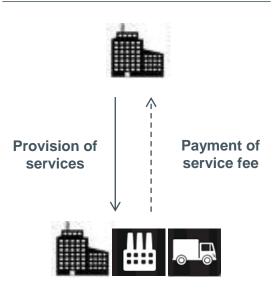


Head office and shared service centre structures



HQ and/or shared service centres (1/2)

#### **Shared Service Centre / Call Centre**



Service recipient entities

#### Service provider perspective

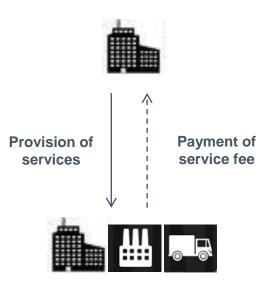
- Allocation of direct service costs to individual service recipient
- Apportionment of indirect service costs on a fair and reasonable basis depending on the nature of the expense, e.g. headcount for HR services, number of IP addresses for IT services – based on a user-pays principle
- Add an arm's length mark-up but only on value-add (nonpass through) costs

#### Service recipient perspective

- o Are benefits received from the services provided?
- Are the benefits received commensurate with the charge made by the SSC?
- If the services are not received from the SSC, would the service recipients have to source the services from elsewhere or carry out those services in-house?
- Are there any cheaper alternative service providers realistically available?

HQ and/or shared service centres (2/2)

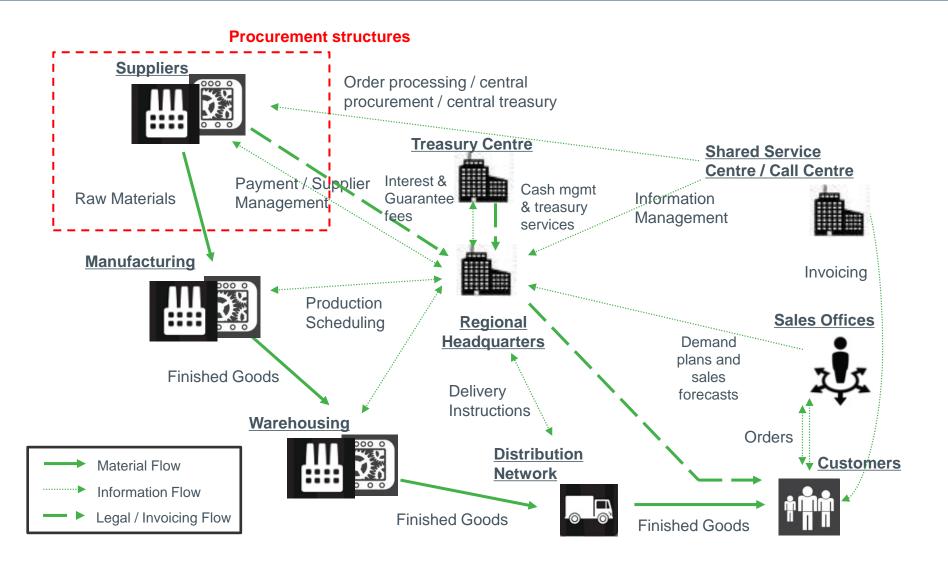
#### **Shared Service Centre / Call Centre**



Service recipient entities

- Deductibility of service charges for payers
  - Need for evidence of benefit derived costs saved or income increased
  - Amount of charge should be commensurate with benefit received
  - Detailed break down of cost base required (e.g. including copy invoices)
  - Allocation bases used not necessarily revenue based
  - Thorough legal documentation required
  - Transfer pricing documentation core and local country
- Withholding taxes and how to avoid beneficial ownership test
- o Exchange controls on remittance of funds e.g. China
- What mark-up to apply to value-add costs
- How to deal with location savings e.g. India, China
- Availability of suitably trained staff e.g. Philippines, India
- Availability of tax incentives for location of service centre e.g.
   Singapore
- o Lifestyle issues for senior management e.g. schooling etc.
- Potential PE issues

Procurement structures



#### Procurement structures

#### Service model

- Procurement Co performs only coordination and support services
- Does not take ownership of the materials and assumes a low level of risks
- Service fee based on cost plus on OPEX only
- Typically around 7-12%



#### **Commission model**

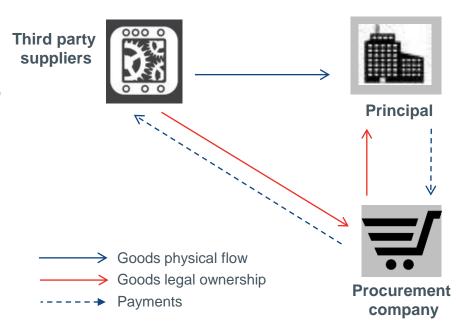
- Procurement Co undertakes activities with some value added, generally related to market intelligence
- Procurement Co does not take ownership and risks are low
- The TP policy is based on a commission fee calculated as a percentage of the purchase value



Procurement structures

### **Buy Sell model**

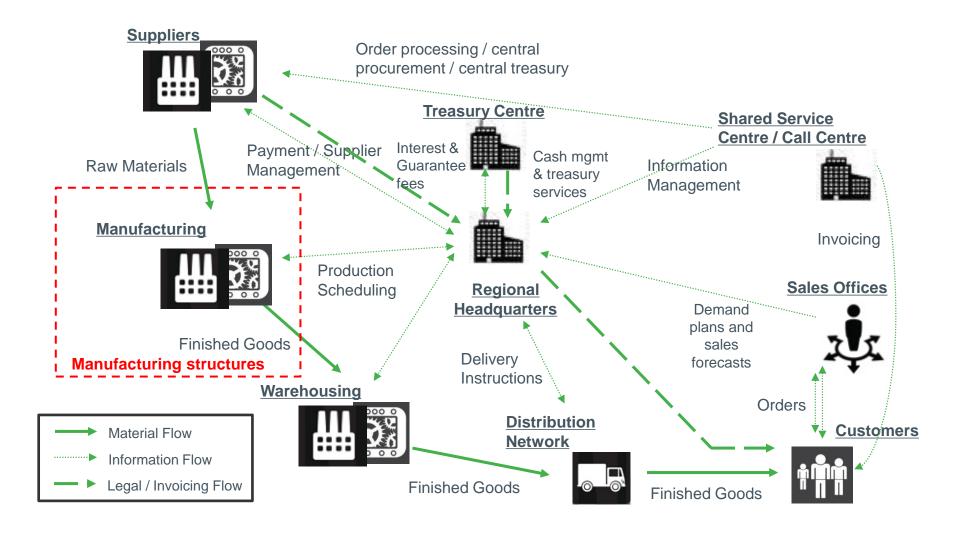
- Procurement Co performs activities with a high added value, such as market intelligence, inventory and manufacturing management, quality control, finance and logistics
- Procurement Co takes ownership of materials purchased and usually assumes inventory, exchange and logistics risks
- The transfer pricing policy is designed with reference to savings achieved and based on operating margin at lower end of distributor spectrum



#### **Conclusions**

- Need to match the TP model with commercial reality
- Need to ensure profit in Procurement Co reflects functions, assets and risks and role that it plays in the value chain
- Need to avoid location savings argument
- Need to use correct method selection and benchmarking strategy

Manufacturing structures



### Manufacturing in Asia

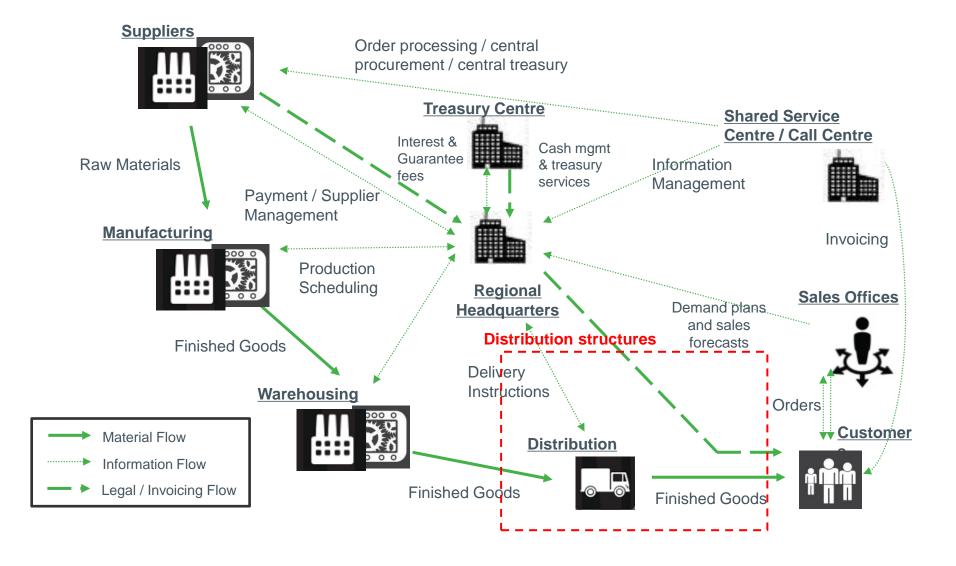






- IP protection available?
- Deemed transfer of ownership of IP to local entity after number of years
- Deductibility of royalties for payer deemed dividend?
- o How to prove arm's length nature of the royalty?
- Regulatory restrictions of payment of royalties
- Exchange controls limiting payment of royalties
- Withholding taxes and availability of treaty relief
- Customs duties and GST/VAT issues.
- Degree of sales into domestic market
- Tax incentives available for production activities, including Special Economic Zones/Bonded Logistics Parks
- Manufacturing expertise availability
- Operating expense savings, location savings
- Availability of sufficient numbers of suitably trained staff

Distribution structures



#### Distribution structures

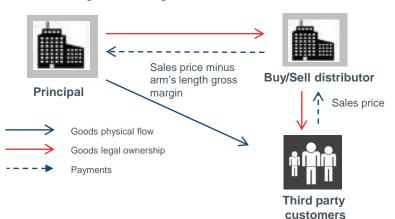
#### Sales agent model

 Sales agent receives a cost plus service fee or a commission on sales sufficient for it to earn an arm's length net margin



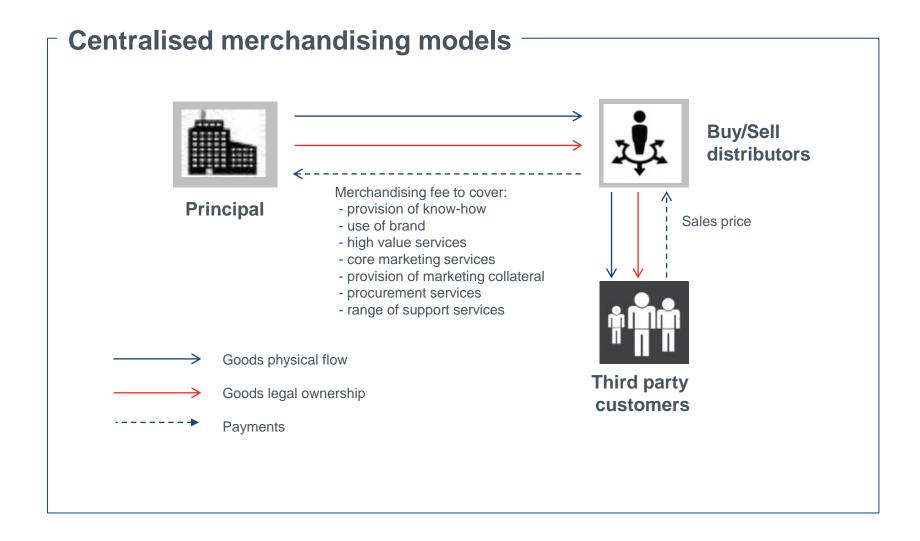
#### **Buy/Sell model**

 Buy/sell distributor receives a gross margin on the sales made to third party customers, sufficient for it to earn an arm's length net margin

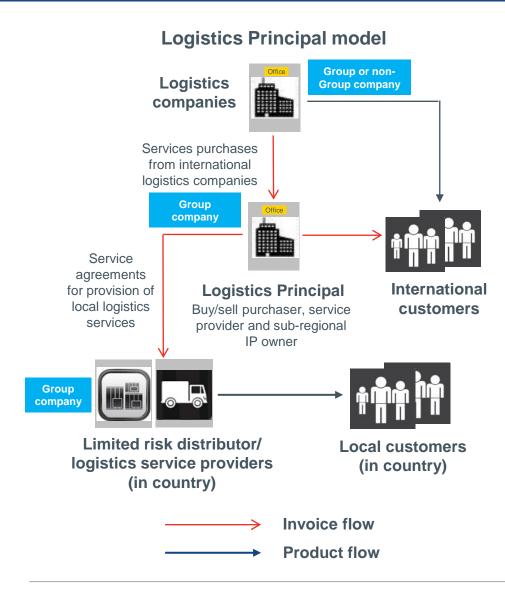


- Arm's length profitability to be earned by each routine entity
- Documentation and benchmarking strategies
- Withholding taxes and availability of treaty relief
- Restrictions on remittance of funds
- Availability of sufficient numbers of suitably trained staff
- Customs duties and GST/VAT issues
- Tax incentives available for regional principal trading company
- Operating expense savings, location savings
- Lifestyle issues for senior management to relocate e.g. schooling

Distribution structures - Centralised merchandising



Centralised logistics principal



#### **Transactions:**

- The logistics principal is an IP or principal licensor
- It is responsible for R&D, provision of logistics solutions to country entities (including procurement of logistics services) and may provide other, related services. It brings economy of scale to procurement of logistics services
- The principal provides logistics support directly to international clients. It also provides freight management and handling services to group entities in countries, through service agreements, in return for a fee for service. It bears handling and credit risks, and may bear inventory risks where supply is vendor-managed
- The country entities are limited risk distributors or limited risk logistics service providers, which source local low-risk handling services for a routine return

- Substance at the logistics principal
- Available incentives
- PE risk associated with in country entities providing warehousing, staging or distribution activities

Centralised trading principal

### **Trading Principal model Marketing & Trading Principal** Buy/sell purchaser, service provider HQ country Local country Fee/commission Value added Client invoiced at market price service fee Fee for local service provision Products, raw materials, services Limited risk entity Local customers (manufacturer/ service provider) Invoice flow **Product flow**

- The marketing and trading principal is a centralised entity, responsible for
  - inventory management
  - demand/sales planning and aggregation
  - Sales & marketing strategy
  - Pricing policies
- The principal bears the price, market, credit and inventory risks and receives a value-added services fee from local country entities
- The local country entities are limited risk/contract entities that procure products, raw materials and services from local suppliers at market prices
- They provide manufacturing or other services to the principal for a routine return
- Local entities ship product to local customers, who are invoiced by the trading principal
- Local sales entities provide sales & marketing services for a return on a cost plus or commission basis

Centralised trading principal (cont)

### **Trading Principal model** Marketing & Trading **Principal** Buy/sell purchaser, service provider HQ country Local country Fee/commission Value added Client invoiced at market price service fee Fee for local service provision Products, raw materials, services Limited risk entity Local customers (manufacturer/ service provider) Invoice flow **Product flow**

- Substance required at the principal location to support the split of profit – is it in line with value creation?
- Is the model sustainable by virtue of being in line with how the business actually operates?
- Characterisation of services provided by marketing & trading principal to local entities what are the benefits received, and how to evidence?
- Perception of location of the marketing and trading hub in a tax effective jurisdiction to manage tax position, may attract an audit in some local countries
- Is the return achieved by the local sales entities in line with the value that they create?
- Potential additional PE risk for the principal due to activities of local sales entity
- Customs valuations
- Perceived local IP (market & customer knowledge), underpinning a claim for a higher, local return
- Business restructuring and implementation issues

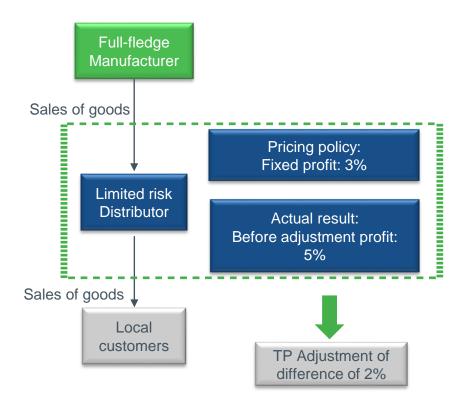
Part 4

**Questions & Answers** 

### **Presenters**

Becky Nguyen Douglas Fone

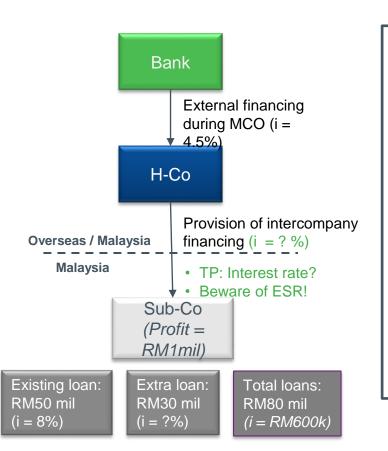
### **Transfer pricing adjustment: Example**



- A transfer pricing adjustment is often made at the year end, and can be either an upward or downward adjustment depending on the actual profit vis-à-vis targeted profit.
- It is a highly disputed area with the IRB especially in a situation involving a downward adjustment.

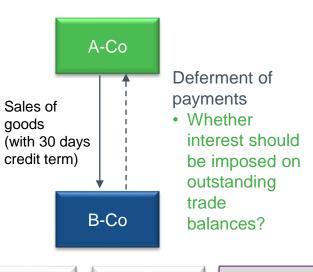
- In making a transfer pricing adjustment, various commercial considerations have to be taken into account such as:
  - Specific issues on supply chain management.
  - Extra financial risks assumed by the company.
  - Overall Group policies that warrant local companies to bear additional costs.

### **Obtaining New Financing For Working Capital**



- Parent companies may obtain external financing with cheaper interest rates, and on-lend to related companies who require new funds for working capital.
- Example: Sub-Co borrows from H-Co.
  - Existing loan = RM50 mil @ interest rate of 8%
  - Additional loan during MCO = RM30 mil @ interest of ?%
- Interest rate on the new RM30 mil loan obtained during MCO:
  - o 0%, 4.5%, 8.0% or other interest rates?
- Arm's length principle: The intercompany financing by H-Co to S-Co must be at arm's length interest rate. The loan should not be granted free of interest.
- **Earnings Stripping Rules (ESR):** Interest expenses **exceeding RM500,000** in a year of assessment payable / paid to associated person outside Malaysia will be restricted if above 20% of Tax-EBITA.

### **Extended Trade Financing**

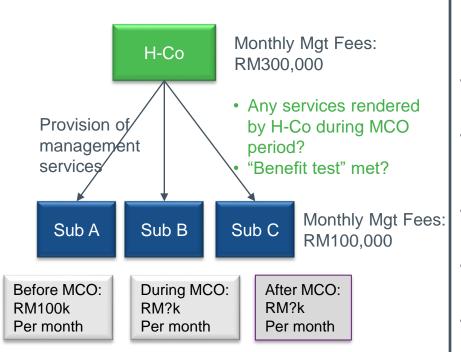


Normal credit Term: 30 days (i = 0%)

After 30 days Late payment (i = 5%) During MCO: Ext 180 days (i = ?%)

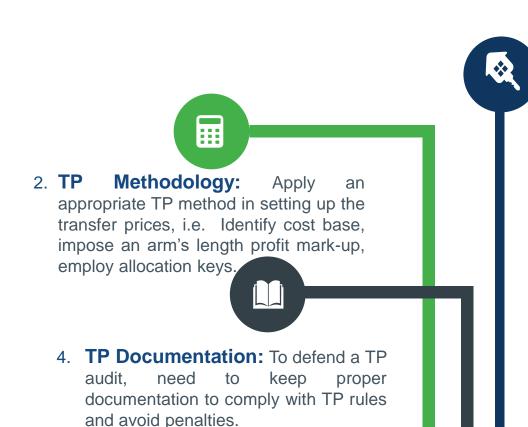
- Co-A and Co-B are related companies. Co-A sells electrical goods to Co-B at normal credit term of 30 days. During normal credit terms, it was agreed that there is no late payment interest imposed. Otherwise, a 5% late payment interest is imposed
- During MCO, Co-B is experiencing shortage in cash. One solution is for Co-B to ask for extended credit terms from Co-A. Let us assume Co-B asks Co-A for the credit term be extended to 12 months, and Co-A agrees an extended credit term of 6 months or 180 days.
- Extended credit terms: Should Co-A impose late payment interest of 5% during the MCO period or 0% because an extension is granted?
- Deferment of payments for outstanding trade balances extended beyond a reasonable credit term may give rise to transfer pricing complication.
- Consistent with third party arrangements, follow the market whether interest imposed by the trade creditor to Co-B.

### **Review of Intercompany Service Charges**



- Under the existing management services agreement between H-Co and Sub-A, Sub-B and Sub-C, it was agreed that H-Co shall provide various services e.g. HR, legal, accounting, R&D, IT, procurement and marketing services to A, B and C.
- In return, H-Co receives RM100k per month each from A, B and C. Total management fee income = RM300k for H-Co.
- During MCO, the scope of services provided by H-Co reduced substantially. Only accounting and HR services were being provided by H-Co.
- Should H-Co continue to charge RM100k per month to A, B and C during MCO? To meet "benefit test".
- These transactions should be reviewed to ease cash flow positions of A, B and C.
- A, B and C should be cautious in readily accepting charges for intercompany services in the event that such benefits are no longer provided to them during and post MCO period.

# Case Study - Takeaways



1. Arm's length principle: The transfer prices for IGS must be conducted relying on the arm's length principle.



3. **Benefit Test:** Key assessment to justify the reasonableness of service fees between service providers and service recipients.

5. Covid-19 TP Risks and Analysis: Circumstances changed and so do TP model. Review / revisit the IGS charges and explain changes using economic analysis for the financial year 2020 / 2021.



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